

## Delivery Policy

- Items are sent on the same day, unless otherwise advised. We use Australia Post for smaller items and IPEC for boxes and larger items.
- Non-discounted books and software are postfree. On other orders we charge delivery at cost.
- We pay the first \$10 on orders over \$175, unless otherwise agreed.

## Refund Policy

If you wish to return an item because you have changed your mind about your purchase, we will offer you an exchange voucher or refund provided that:

- You return the item within 28 days of purchase;
- The item is in resaleable condition including that: It is in its original packaging, including instruction manuals and all accessories;
- It is unworn, unopened, unused and in its original condition;
- The purchaser will carry the postage cost of returning the item to us